

## **New Jersey American Water Issues Mandatory Boil Water Advisory for 9 Towns in Middlesex, Somerset and Union Counties**

*Customers are asked to also conserve water usage while crews work to repair 48-inch main leak in Piscataway*

### **Boil your water before using.**

**CAMDEN, N.J. – AUGUST 2, 2021** – As a result of loss of water pressure from a transmission main leak along Possumtown Road in Piscataway, N.J., New Jersey American Water has issued a **mandatory boil water advisory** to customers in the following towns:

- **Clark**
- **Dunellen**
- **Edison**
- **Green Brook**
- **Linden**
- **Middlesex**
- **Piscataway**
- **Roselle**
- **South Plainfield**

A potential or actual threat to the quality of water being provided to the above areas currently exists. As a precaution, we are implementing a limited Boil Water Advisory until testing of the water supply is deemed satisfactory. New Jersey American Water will provide information as to when the advisory is lifted.

**Effective immediately and until further notice, customers within the impacted area, listed above, are instructed to bring tap water to a rolling boil for one minute and allow cooling before using or use bottled water. Boiled or bottled water should be used for drinking; preparing foods; mixing baby formula, food, juices or drinks; washing vegetables and fruit; cooking; making ice; brushing teeth; and washing dishes until further notice. Boiling kills bacteria and other organisms in the water.**

New Jersey American Water also recommends the following steps:

- Throw away uncooked food or beverages or ice cubes if made with tap water during the day of the advisory.
- Keep boiled water in the refrigerator for drinking.
- Do not swallow water while showering or bathing.
- Do not use home filtering devices in place of boiling or using bottled water, most home water filters will not provide adequate protection from microorganisms.



**NEW JERSEY AMERICAN WATER RANKED HIGHEST IN CUSTOMER SATISFACTION WITH LARGE WATER UTILITIES IN THE NORTHEAST.**

For J.D. Power 2021 award information, visit [jdpower.com/awards](http://jdpower.com/awards).

- Use only water that has been boiled (and cooled) to treat minor injuries.
- Rinse hand-washed dishes with a diluted bleach solution (one tablespoon of household bleach per gallon of tap water) or clean your dishes in a dishwasher using the hot wash cycle and dry cycle.
- Upon boiling water for potable use, it is suggested that 2-3 gallons of boiled (and cooled) water be stored in the refrigerator in one gallon-containers for use in cooking, drinking, etc. Water can be stored in this manner for 2-3 days.
- Pets should be provided with drinking water that has been boiled (and cooled) in the manner indicated above.

Impacted customers are being notified of this boil water advisory via the company's emergency notification system.

Additionally, they are also asked to limit their water use to essential purposes only while New Jersey American Water works to repair the transmission main and restore the flow of water to its system.

New Jersey American Water is working to resolve the issue as quickly and safely as possible. Please continue to boil your water or use bottled water until the company issues follow up communication when the advisory is lifted. Updates are also available on the website at [www.newjerseyamwater.com](http://www.newjerseyamwater.com), under Alerts. If customers have any questions please contact: 1-800-272-1325.

For more information and more tips on how to conserve water, visit [www.newjerseyamwater.com](http://www.newjerseyamwater.com).

### **About New Jersey American Water**

New Jersey American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.8 million people. For more information, visit [www.newjerseyamwater.com](http://www.newjerseyamwater.com) and follow New Jersey American Water on [Twitter](#) and [Facebook](#).

### **About American Water**

With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 7,000 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to 15 million people in 46 states. American Water provides safe, clean, affordable and reliable water services to our customers to help keep their lives flowing. For more information, visit [amwater.com](http://amwater.com) and follow American Water on [Twitter](#), [Facebook](#) and [LinkedIn](#).

###

# Press Release



**Media Contacts:**

Denise Venuti Free  
Director of Communications  
New Jersey American Water  
856-449-7357  
[denise.free@amwater.com](mailto:denise.free@amwater.com)

Chelsea Kulp  
External Affairs Manager  
New Jersey American Water  
[chelsea.kulp@amwater.com](mailto:chelsea.kulp@amwater.com)